



# Kristopher Millikan

**IT SYSTEMS ENGINEER  
AND TECHNICAL MANAGER**

## Experience

### CITI

Apps Dev Sr Programmer Analyst Oct 2020 - Present

infrastructure maintenance and support of 80 servers for application development teams utilizing IIS, SQL databases, NDM, SSIS, Autosys and network load balancers

### 1ST FINANCIAL BANK USA

Systems Engineer Feb 2020 - Oct 2020

Infrastructure Systems Engineer and Administrator for large VMware virtual environment and NetApp storage systems

### CITIGROUP CHIEF TECHNOLOGY OFFICE

Infrastructure Sr. Manager April 2012 - April 2019

Applications Support Manager for suite of infrastructure applications utilized worldwide. The applications are built with numerous technologies including Microsoft SQL server, Internet Information Services, Active Directory, and Windows operating systems

### CITIGROUP TECHNOLOGY INFRASTRUCTURE

Systems Administrator Sept 2005 - April 2012

Maintenance and support of a large, load-balanced Citrix XenApp virtual computing environment, consisting of internal and external Wyse and Lenovo thin client devices, and remote access from numerous devices

### CITIBANK, N.A.

PC Technician/Systems Administrator May 1999 - Sept 2005

Server installation, maintenance, and support of approximately 200 Intel-based servers. Responsibilities included hardware installation, Windows operating system installation and maintenance, hotfix deployments, software installation and updates, hardware maintenance, and 24x7 on-call support

## Skills

- Docker Containers
- VMware vSphere and ESXi
- Windows and Linux Operating Systems
- DevOps Technologies
- Process and workflow automation
- Powershell and Shell scripting

## Education

### BACHELOR OF SCIENCE - ELECTRONICS ENGINEERING TECHNOLOGY

Sept 1997 - May 1999, Dec 2004


South Dakota State University - Brookings, SD

### ASSOCIATE OF APPLIED SCIENCE - ELECTRONICS TECHNOLOGY


Sept 1995 - May 1997


Southeast Technical Institute - Sioux Falls, SD

## Contact

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